

March 16, 2020

**Important information regarding COVID-19 and your benefit plans.**

This is a challenging time in Canada and around the world.

Your health and safety, as well as that of our team, remains our top priority. We are committed to maintaining core services, specifically including continued payment of Pension benefits as well as wage loss for Weekly Indemnity and Long-term Disability claims.

**In an effort to reduce the spread of the COVID-19 virus, we have implemented a remote work program, effective immediately and until further notice, to support business continuity and service to our membership.**

During this time we kindly ask that wherever possible, please direct your enquiries by email. We will endeavour to respond as quickly as possible, but acknowledge we may not be as efficient as we would like. Additionally, we will temporarily accept scanned or photographed claim forms and receipts.

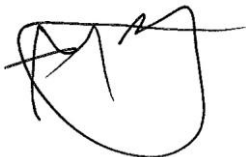
We encourage you to contact us as follows:

Credited time applications:	<a href="mailto:creditedtime@webc.ca">creditedtime@webc.ca</a>
Dental:	<a href="mailto:dental@webc.ca">dental@webc.ca</a>
Enrolments:	<a href="mailto:enrolments@webc.ca">enrolments@webc.ca</a>
Extended Health:	<a href="mailto:extendedhealth@webc.ca">extendedhealth@webc.ca</a>
Long-term Disability:	<a href="mailto:ltd@webc.ca">ltd@webc.ca</a>
Pensions:	<a href="mailto:pensions@webc.ca">pensions@webc.ca</a>
Weekly Indemnity:	<a href="mailto:weeklyindemnity@webc.ca">weeklyindemnity@webc.ca</a>
Other Enquiries:	<a href="mailto:info@webc.ca">info@webc.ca</a>

We thank all members in advance for their patience and understanding as we work through this together.

We will continue to update you on our operational status as we make changes.

Kind regards,



Darren McKnight  
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