

June 20, 2022

Tara O'Brien
HR Advisor

Attn: Rino Vico
Local 500 President

Dear Rino,

Re: Field Technician, Posting – DP World Canada Inc.

In accordance with Article 4 of the Collective Agreement, this is to advise you of our intention to hire a Field Technician. The successful applicants will be responsible implementation, support, maintenance and inventory of infrastructure and hardware in the department portfolio, in line with the department's objective of delivering highest quality services to multiple terminal facilities in a safe, efficient and cost-effective manner. This work is carried out on a variable schedule over seven days per week, averaging a 40-hour week. Regular shifts will be 10 working hours.

Applicants will possess and/or demonstrate an aptitude for:

- Minimum 2 years post-secondary relevant technical training.
- Working knowledge of IT infrastructure including vehicle mounted data terminals, wireless networks, position detection, OCR and monitoring/alerting systems.
- Practical knowledge of automated system and network monitoring tools.
- Strong time management skills and the ability to complete activities within time constraints.
- Strong team orientation and ability to contribute to realization of team goals and customer satisfaction.
- Understanding of incident, change, and problem management processes.
- 3 years of equivalent experience within a technically challenging and diverse environment; ideally in an industrial setting.
- Software development and/or database management experience are considered desirable assets.
- Hold valid Transport Canada Security Clearance
- Must have a valid Class 5 driver's license due to the possible requirement of working at multiple locations

Preference will be given to those with previous experience within a technically challenging and diverse environment; ideally in an industrial setting, unionized operations as well as a high school diplomas or equivalent training. Candidates will undergo aptitude testing, interviews, a pre-employment medical and a security check as part of the selection process. DP World Canada Inc. is proud to be an Equal Opportunity Employer.

Please note: All applicants will be required to submit a resume to be eligible for an interview.

Yours truly,

Tara O'Brien
Human Resources Advisor

Cc: K Macey

